

Kingdom Come: Deliverance - Support #613

Game does not continue when I press enter

01/23/2017 02:14 AM - Backer liamb

Status:	Investigating
Priority:	Normal
Assignee:	
Category:	
Description	
<p>Hi, I just purchased and installed KCD. When I launch the game, it eventually comes up in a window that is a black screen and prompts me to "push enter" but nothing happens when I push "enter". The following is my computer setup:</p> <p>Win 7 Pro SP 1 2x Corsair Vengeance Lpx 16GB 2X8GB DDR4-2666 C16 1.2V Memory (32GB total) INTEL® CORE™ I7-6700K Processor (8M Cache Up to 4.10 GHz) FC-LGA1151 GIGABYTE GeForce GTX 980 Ti G1 1241MHZ 6GB 7.0GHZ GDDR5 2xDVI HDMI 3xDisplayPort PCI-E Video Card [GV-N98TG1 GAMING-6GD] MSI Z170A Gaming M7 ATX LGA1151 Z170 DDR4 3PCI-E16 4PCI-E1 SATA3 HDMI DisplayPort USB3.1 Motherboard [Z170A Gaming M7] Corsair RM1000I Zero RPM Silent Operation +12V Rail Options 80+GOLD 1x Samsung 850 EVO Series MZ-75E500B/AM 500GB 2.5in SATA III Internal SSD With AES 256 3x Seagate Barracuda 3TB 7200RPM SATA3 64MB Cache 3.5IN Internal Hard Drive Corsair Cooling Hydro Series H110I GTX CPU Cooler System With 280MMRADIATOR and Dual SP140L PWM Fans</p> <p>Regards, Liam</p>	

History

#1 - 01/23/2017 07:31 AM - ProkyBrambora (QA Team)

- Status changed from New to Investigating

Hello,

It is possible that this issue is caused by your sound driver.

Look into this thread for help: <https://forum.kingdomcomerpg.com/t/its-showing-a-black-screen-after-loading/30744/3>

if what's written there does not help, report back and we shall see what else can be done.