

## Kingdom Come: Deliverance - Bug #604

### Once in Samopesh, the problems begin

01/11/2017 08:37 AM - Laurent Cordona

<b>Status:</b> Investigating	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b>	
<b>Steam or Launcher:</b> Launcher	
<b>Description</b>	
Hi,	
I'm a French player, not a backer. I've purchase the standard game on your official website.	
Well, I meet problems when I start the Samopesh's quests.	
When I take the bailiff's quest, I cannot open the chests anymore. I can crochet them but when I want to open them, the game crash with the message « KCD stopped working ». I could not see when exactly it happened but I have not yet opened the house of the bailiff.	
About the quest of the Blacksmith's Flute, I haven't any dialog (text dialog) but a gibberish with @ and others characters.	
My config :	
- Win 10 64 bits	
- Intel Core i7 4790K @ 4.00GHz	
- 8Go RAM	
- NVIDIA GeForce GTX 970	
Where the bug start ? Exactly in a red circle. It applies to the entire map.	

#### History

##### #1 - 01/11/2017 08:48 AM - ProkyBrambora (QA Team)

- Status changed from New to Investigating

Hello,

I fear that despite you stating otherwise you are in fact a backer. "Standard game" you are referring to is just a beta, a technical slice of the game. Now that we cleared that up lets have a look on your problem.

Crashes are often asociated with the save/load system, which is... frankly put, broken.

A way how to learn if this is the issue, is to delete (or move) your save game files and try to reproduce the bug again.

Your save game files are located at: "game dirctory"/user\_kingdomcome/whgame

##### #2 - 01/12/2017 06:37 AM - Laurent Cordona

ProkyBrambora (QA Team) wrote:

Hello,

I fear that despite you stating otherwise you are in fact a backer. "Standard game" you are referring to is just a beta, a technical slice of the game.

Now that we cleared that up lets have a look on your problem.

Ok, I thought the backers were the ones who had participated in the kickstarter campaign and I bought the Standard Edition, not Collector.

Crashes are often associated with the save/load system, which is... frankly put, broken.

A way how to learn if this is the issue, is to delete (or move) your save game files and try to reproduce the bug again.

Your save game files are located at: "game dirctory"/user\_kingdomcome/whgame

I'm going to try to clarify when the problem occurs.

Thanks for your respons.

## Files

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Carte KCD.jpg	277 KB	01/11/2017	Laurent Cordona
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